

ONBOARDING

The warehouse startup guide.



From first conversation to first shipment. Six phases that take a new warehousing program live – with the milestones to hit at each step.

01 Discovery & Scope

Share volumes, SKUs, and service needs. We map requirements, geography, and certifications to the right space.

MILESTONE · SIGNED SOW

02 Solution Design

Slotting plan, labor model, shuttle cadence, and pricing built around your production calendar.

MILESTONE · APPROVED DESIGN

03 System Integration

Configure Synapse WMS, connect EDI/API to your ERP, and set up item masters, users, and reports.

MILESTONE · DATA FLOWING

04 Setup & Onboarding

Rack, label, and staff the space. Train the team on your SOPs, quality holds, and handling requirements.

MILESTONE · SITE READY

05 Pilot & Go-Live

Receive first inventory, run test orders, validate counts and shuttles, then ramp to full volume.

MILESTONE · FIRST SHIPMENT

06 Optimize & Scale

Review KPIs, tune slotting and labor, add value-added services, and flex space as volume grows.

MILESTONE · QUARTERLY REVIEW

TYPICAL TIMELINE

Public space **days** → Dedicated program **4–8 weeks**

Start with
one pallet.

PUBLIC & DEDICATED

SYNAPSE WMS

CALL
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