

CARRIER PERFORMANCE

The transportation scorecard.



Grade your carriers on the metrics that matter. Score each 1-5, weight by importance, and rank partners on one consistent page every quarter.

METRIC	WEIGHT	CARRIER A	CARRIER B	CARRIER C	TARGET
On-time delivery %	%	1-5	1-5	1-5	≥98%
On-time pickup %	%	1-5	1-5	1-5	≥97%
Damage-free / claims %	%	1-5	1-5	1-5	≥99.5%
Tender acceptance %	%	1-5	1-5	1-5	≥95%
Invoice accuracy %	%	1-5	1-5	1-5	≥99%
Communication & tracking	%	1-5	1-5	1-5	4.5+
Cost vs. benchmark	%	1-5	1-5	1-5	≤mkt
WEIGHTED SCORE	100%	—	—	—	—

SCORING SCALE

1 · Poor 2 · Below 3 · Meets 4 · Strong 5 · Excellent

Score Taylor
against the field.

DEDICATED FLEET

BROKERAGE

CALL
513-771-1850

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